

Kaiser House Lodging

Hotel Policies

Kaiser House Lodging is an exclusive property where every guest reservation is both important and special to us.

If your travel plans change and you must cancel your reservation, please call us at least fourteen (14) days prior to your arrival date to cancel your reservation. Please understand that we are a small property and cancellations affect us greatly. In the unlikely event that you must cancel with less than fourteen (14) days notice, shorten your stay, or check out early, please understand that we must ask you to take responsibility for 50% of your entire reservation. If we can rebook your room, we issue a full refund, less a credit card processing fee of \$25.00 or 7%, whichever is greater.

If we receive no notification of cancellation within 3 days of your arrival, we must ask you to take responsibility for 100% of your entire reservation. If you contact us, upon this cancellation we will issue a voucher of equal value for use within one year—subject to room availability.

A deposit of 50% may be collected within fourteen days of your arrival.

Rates/policies are subject to change and vary during high impact periods and special requests.

A 30-day cancellation notice is required on whole property bookings and for some holidays and special events.

Check-In: 4:00 PM to 6:00 PM. Prearrangement is required for early or late check-in.

Check-Out: Prior to 10:30 AM. There is a \$25 fee for each additional hour past check-out unless pre-arranged.

Kaiser House Lodging is a smoke free property; however, designated outdoor smoking areas are available. We ask that guests be courteous of non-smoking guests when using the outdoor smoking areas. Violation of this policy will result in a charge to your credit card for cleaning and damages.

Damaged or missing items result in a charge to your credit card at replacement cost.

No Pets. Sorry, we do not permit pets inside the facility. Please make arrangements to board your pet(s) prior to arrival.

Please note that we are not currently an ADA capable facility. Please notify us in advance of any special needs or food allergies to ensure your stay is as comfortable as possible.

Credit card is required to secure your reservation. Full payment is required upon check-in.

We accept cash (USD), money orders, cashier's checks, Visa, Discovery, MasterCard, and American Express. Personal checks accepted with prior approval.